LIMEHOUSE

Privacy Policy

Last updated: 7 July 2026

Limehouse Films Ltd (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This policy explains how we collect, use, and protect your personal data when you use our website.

1. Who we are

We are Limehouse Films Ltd, registered in England and Wales under company number 06377412, with our registered office at The Old Brewery, High Court, Leeds LS2 7ES].

If you have questions about this policy, please contact us at: hello@limehouse.tv

2. What information we collect

When you use our website, we may collect:

- Your name, company name, and email address (via our enquiry form).
- Technical information such as your IP address and browser type (via cookies).

3. How we use your information

We process your personal data for the following purposes:

- To respond to your enquiries.
- To manage and improve our website.
- To send you marketing communications if you have opted in.

4. Lawful basis for processing

- **Legitimate interests** – to respond to your enquiry.
- **Consent** – if you agree to receive marketing communications.

5. Sharing your information

We do not sell your data. We may share it with trusted service providers (e.g., website hosting, email providers, CRM platforms) who act only under our instructions.

6. How long we keep your data

We keep enquiry data for up to 2 years after last contact, unless required longer by law. Marketing data will be retained until you unsubscribe.

7. International transfers

Some service providers may store data outside the UK/EEA. Where this happens, we ensure appropriate safeguards are in place (such as Standard Contractual Clauses).

8. Your rights

You have the right to:

- Access your personal data.
- Request correction or deletion.
- Object to processing.
- Withdraw consent at any time.
- Complain to us directly, or to the UK Information Commissioner's Office (ICO), if you believe your rights have been breached.

To complain to us directly, email hello@limehouse.tv. We'll acknowledge your complaint within 30 days and give you a full response without undue delay. If you're not happy with our response, you can then complain to the ICO.

9. How we protect your data

We use technical and organisational measures to protect your data, including secure servers, encryption, and restricted access.

10. Contact us

If you have any questions about this policy or your data, please email us at hello@limehouse.tv